



General Service Fee Schedule

As of July 1, 2023

ACCOUNT SERVICES

Account Reconciliation (hourly rate)	\$30.00 (\$30 min)
Account Research	\$30.00 (\$30 min)
Interim Statements	\$5.00
Collection Items - Foreign	\$20.00
Plus: any fees incurred in the collection process	
Deposit Bags - Zippered (per bag)	\$5.00
Inactive Accounts	
Checking Accounts (monthly)	\$5.00
Savings Accounts (monthly)	\$5.00
New Accounts (Closed within 90 days)	\$10.00
Night Drop Replacement Key (per key)	\$5.00
Return Statement Handling Fee	\$10.00
Each Monthly Occurrence	
Stop Payments	\$30.00
In branch or over the phone. No fee when using Online Banking!	
Legal Processing Fee	\$100.00
Tax Levy/ Garnishments	

CARDS

Lost Debit Card Replacement	\$5.00
Rushed Card Fee	\$50.00
Gift Cards (available in amounts \$10 - \$1000)	\$5.00

CHECKS

Money Order - Customer	\$3.00
Treasurer Checks - Customer	\$5.00

OVERDRAFTS & RETURNS*

Personal/Business Account	\$33.00
Business Account Daily Overdraft Fee	\$20.00
(Per day) Charges begin on the 5th business day of negative balance and continue until balance is positive	
Personal Account Daily Overdraft Fee	\$5.00
(Per day) Charges begin on the 5th business day of a negative balance and continue until balance is positive	
NSF Returned Item Fee	\$33.00

ELECTRONIC BANKING

Online Banking Outgoing Wire Transfer	
Domestic	\$15.00
International	\$50.00
Small Business Online Banking ACH Origination	
Standard (per file)	\$1.00
Same Day (per file)	\$2.00
Stop Payments via Online Banking	No Fee
Wire Transfers	
Incoming Wire Transfer	\$15.00
Outgoing Wire Transfers	
Domestic (in-person)	\$25.00
International (in-person)	\$75.00

Exception Outgoing Wire Transfer

Requests initiated through Phone Call, Email, or Fax. Requires approval.

Domestic	\$75.00
International	\$100.00

Sweeps

Business Sweep from Savings (per month)	\$15.00
Line of Credit Sweep (per Month)	\$100.00
Personal Sweep from Savings (per sweep)	\$5.00
Telephone Funds Transfer (by phone)	\$5.00

SAFE DEPOSIT BOX

Annual Rental Fee	Varies
Variety of box sizes available	
Drilling Fee	\$225.00
Done in conjunction with regular service by security company	
Additional fee for special request drilling	\$100.00
Key Replacement (per key)	\$30.00

NON-CUSTOMER FEES

Coin Counting	6%
Notary Services (per item)	\$10.00
Treasurer Checks	\$10.00

* We may charge you a Non-sufficient Funds Fee (NSF) each time an item is presented for payment if the amount of money in your account is not sufficient to cover the payment. Please be aware that merchants and other third parties may resubmit items that we return unpaid, including, for example, checks and ACH transactions. This means you may be charged more than one fee as a result of a returned item and resubmission(s) of the returned item. No overdraft fee will be assessed on items of \$15 or less. No overdraft fee will be assessed if your available account balance is overdrawn less than \$10.

COMPLAINT RESOLUTION PROCEDURE-If you have a dispute with us regarding your deposit account, contact us to resolve the problem directly. However, if you feel we have failed to resolve the problem, you can write a letter or file a complaint electronically detailing the problem and the resolution you are seeking to the Bureau of Financial Institutions, Consumer Outreach Program, 36 State House Station, Augusta, Maine 04333-0036 or www.maine.gov/pfr/financialinstitutions/complaint.htm

The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the result of the investigation. When your complaint involves a federally chartered institution, the Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.

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